

## Reporting Performance Measures

Code	Description
<b>Federal Measures</b>	
IA.1.1	The number of people with developmental disabilities who participated in Council supported activities designed to increase their knowledge of how to take part in decisions that affect their lives, the lives of others, and/or systems.
IA.1.2	The number of family members who participated in Council supported in activities designed to increase their knowledge of how to take part in decisions that affect the family, the lives of others, and/or systems.
IA.1.3	(NF) The number of 'other individuals' who participated in Council supported in activities designed to increase their knowledge.
IA.2.1A	(NF) After participation in Council supported activities, the number of people with developmental disabilities who responded to follow up inquiries about increasing their advocacy.
IA.2.1B	(NF) the number of people with developmental disabilities that responded to follow up inquiries who reported increasing their advocacy as a result of Council work.
IA.2.1	After participation in Council supported activities, the percent of people with developmental disabilities who report increasing their advocacy as a result of Council work.
IA.2.2A	(NF) After participation in Council supported activities, the number of family members who responded to follow up inquiries about increasing their advocacy.
IA.2.2B	(NF) the number of family members that responded to follow up inquiries who reported increasing their advocacy as a result of Council work.
IA.2.2	After participation in Council supported activities, the percent of family members who report increasing their advocacy as a result of Council work.
IA.2.2.1	The percent of people who are better able to say what they want or say what services and supports they want or say what is important to them.
IA.2.2.2	The percent of people who are participating now in advocacy activities.
IA.2.2.3	The percent of people who are on cross disability coalitions, policy boards, advisory boards, governing bodies and/or serving in leadership positions.
IA.3.1	The percent of people with developmental disabilities satisfied with a project activity.
IA.3.2	The percent of family members satisfied with a project activity.

## Reporting Performance Measures

Code	Description
SC.1	The number of efforts to transform fragmented approaches into a coordinated and effective system that assures individuals with developmental disabilities and their families participate in the design of and have access to needed community services, individualized supports, and other forms of assistance that promote self-determination, independence, productivity, and integration and inclusion in all facets of community life.
SC.1.1.1	The number of policy and/or procedures created or changed.
SC.1.2.1	The number of statute and/or regulations created or changed.
SC.1.3.1	The number of promising practices created.
SC.1.3.2	The number of promising practices supported through Council activities.
SC.1.3.3	The number of best practices created.
SC.1.3.4	The number of best practices supported through Council activities.
SC.1.4.1	The number of people trained or educated through systemic change initiatives.
SC.1.5.1	The number of Council supported systems change activities with organizations actively involved.
SC.2.1	The number of efforts that led to the improvement of best or promising practices, policies, procedures, statute or regulation changes. (sub-measures 2.1.1; 2.1.3)
SC.2.1.1	The number of policy, procedure, statute, or regulation changes improved as a result of systems change.
SC.2.1.2	The number of policy, procedure, statute, or regulation changes implemented.
SC.2.1.3	The number of promising and/or best practices improved as a result of systems change activities.
SC.2.1.4	The number of promising and/or best practices that were implemented.
SC.2.2	The number of efforts that were implemented to transform fragmented approaches into a coordinated and effective system that assures individuals with developmental disabilities and their families participate in the design of and have access to needed community services, individualized supports, and other forms of assistance that promote self-determination, independence, productivity, and integration and inclusion in all facets of community life. (sub-measures 2.1.2; 2.1.4)
CR03	(NF) Members of the general public estimated to have been reached by Council public education, awareness and media initiatives.

## Reporting Performance Measures

Code	Description
CR02	(NF) Number of distinct products distributed to policymakers about issues related to Council Initiatives.
DL01	(NF) Dollars leveraged to support objective.
<b>Old Measures</b>	
CH01	Children in inclusive child care settings through Council efforts
CH02	Dollars leveraged for child care programs
CH03	Child care programs/policies created/improved
CH04	People facilitated inclusive childcare
CH05	People trained in childcare
CH06	People active in systems advocacy about child care
CH07	People trained in systems advocacy about childcare
CH08	Other
CR01	Public policymakers educated about issues related to Council Initiatives
CS01	Individuals benefit from formal/informal community supports as a result of Council efforts
CS02	Dollars leveraged for formal/informal community supports
CS03	Formal/informal community supports programs/policies created/improved
CS04	People facilitated formal/informal community supports
CS05	People trained in formal/informal community supports
CS06	People active in systems advocacy about formal/informal community supports
CS07	People trained in systems advocacy about formal/informal community supports
CS08	Buildings/public accommodations became accessible
CS09	Other
ED01	Students have the education and support they need to reach their educational goals through Council efforts
ED02	Infants and young children have the services/supports needed to reach developmental goals through Council efforts
ED03	Students transitioned from school to community and jobs

## Reporting Performance Measures

Code	Description
ED04	Children transitioned from early intervention and pre-school to inclusive schools/classrooms
ED05	People on waiting list(s) received services
ED06	Dollars leveraged for education
ED07	Education programs/policies created/improved
ED08	Post-secondary institutions improved inclusive education
ED09	Schools improved IEP practices
ED10	People facilitated inclusive education
ED11	People trained in inclusive education
ED12	People active in systems advocacy about inclusive education
ED13	Parents or guardians trained regarding their child's education rights
ED14	Other
EM01	Adults have jobs of their choice through Council efforts
EM02	Dollars leveraged for employment
EM03	Employers provided vocational supports to students on the job
EM04	Businesses/employers employed adults
EM05	Employment programs/policies created/improved
EM06	People facilitated employment
EM07	People trained in employment
EM08	People active in systems advocacy about employment
EM09	People trained in systems advocacy about employment
EM10	Other
HE01	People have needed health services through Council efforts
HE02	Dollars leveraged for health services
HE03	Health care programs/policies created/improved
HE04	People improved health services
HE05	People trained in health services
HE06	People active in systems advocacy about health
HE07	People trained in systems advocacy about health
HE08	Other

## Reporting Performance Measures

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<b>Code</b>	<b>Description</b>
HO01	Individuals have homes of their choice through Council efforts
HO02	People moved from congregate settings to homes in the community
HO03	Dollars leveraged for housing
HO04	Banks made mortgage funds available to enable people to own their own homes
HO05	Housing programs/policies created/improved
HO06	Units of affordable, accessible housing made available
HO07	People facilitated home ownership/rental
HO08	People trained in housing
HO09	People active in systems advocacy about housing
HO10	People trained in systems advocacy about housing
HO11	Other
QA01	People benefiting from quality assurance efforts of the Council
QA02	Dollars leveraged for quality assurance
QA03	Quality assurance programs/policies created/improved
QA04	People facilitated quality assurance
QA05	People trained in quality assurance
QA06	People active in systems advocacy about quality assurance
QA07	People trained in systems advocacy about quality assurance
QA08	People trained in leadership, self-advocacy, and self-determination
QA09	People attained membership on public and private bodies and other leadership coalitions
QA10	Number of entities participating in partnerships or coalitions as a result of Council efforts
QA11	Other
RE01	People active in recreational activities through Council efforts
RE02	Dollars leveraged for recreation
RE03	Recreation programs/policies created/improved
RE04	People facilitated recreation
RE05	People trained in recreation

### Reporting Performance Measures

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<b>Code</b>	<b>Description</b>
RE06	People active in systems advocacy about recreation
RE07	People trained in systems advocacy about recreation
RE08	Other
TR01	People have transportation services through Council efforts
TR02	Dollars leveraged for transportation programs
TR03	Transportation programs/policies created/improved
TR04	People facilitated transportation
TR05	People trained in transportation
TR06	People active in systems advocacy about transportation
TR07	People trained in systems advocacy about transportation
TR08	Other

## AIDD DD Council Performance Measures – June 2016

### INDIVIDUAL and FAMILY ADVOCACY ANNUAL PERFORMANCE MEASURES

#### IFA 1: Output Measures<sup>1</sup>

IFA 1.1	The number of <u>people with developmental disabilities</u> who participated in Council supported activities designed to increase their knowledge of how to take part in decisions that affect their lives, the lives of others, and/or systems
IFA 1.2	The number of <u>family members</u> who participated in Council supported in activities designed to increase their knowledge of how to take part in decisions that affect the family, the lives of others, and/or systems

#### IFA 2: Outcome Measures<sup>2</sup>

IFA 2.1	After participation in Council supported activities, the percent of <u>people with developmental disabilities</u> who report increasing their advocacy as a result of Council work.
IFA 2.2	After participation in Council supported activities, the percent of <u>family members</u> who report increasing their advocacy as a result of Council work.

#### IFA 2: Sub-outcome measures:

IFA 2	Individual and Family Advocacy Sub-outcome Measures
IFA 2.2.1	The percent of people who are better able to say what they want or say what services and supports they want or say what is important to them
IFA 2.2.2	The percent of people who are participating now in advocacy activities
IFA 2.2.3	The percent of people who are on cross disability coalitions, policy boards, advisory boards, governing bodies and/or serving in leadership positions.

IFA 3	The percent of people satisfied with a project activity
IFA 3.1	The percent of people with developmental disabilities satisfied with a project activity
IFA 3.2	The percent of family members satisfied with a project activity.

<sup>1</sup> \*\*These two measures could be combined to report on the total number of participants but still collected by individuals with developmental disabilities and family members\*\*

<sup>2</sup> \*\*These two measures could be combined to report on the total number of participants increasing advocacy but still collected by individuals with developmental disabilities and family members\*\*

**SYSTEMS CHANGE ANNUAL PERFORMANCE MEASURES**

<p>SC 1: Output Measure</p> <p>The number of Council <b>efforts to transform fragmented approaches</b> into a coordinated and effective system that assures individuals with developmental disabilities and their families participate in the design of and have access to needed community services, individualized supports, and other forms of assistance that promote self-determination, independence, productivity, and integration and inclusion in all facets of community life.</p> <p><i>Notes:</i></p> <ul style="list-style-type: none"> <li>• <i>Output measures are numbers that reflect Council efforts. Data could include staff member efforts (activities) as well as sub-grantee efforts.</i></li> <li>• <i>Systems change efforts are intended to be viewed as a continuum and could reflect community systems, statewide systems or one agency; systems from small to most broad.</i></li> </ul>
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**SC Sub-output measures**

<p><b>SC 1.1 Policy and/or procedure changes</b></p> <p><i>Note: changes could include items created</i></p> <p><b>SC 1.1.1</b> The number of policy and/or procedures created or changed.</p> <p><i>Note: Data could include items drafted</i></p> <p>Definitions:</p> <p><i>Policy:</i> A statement of how an organization or entity intends to conduct its services, actions, or business. Policies provide a set of guiding principles to help with decision making.</p> <p><i>Procedure:</i> A description of how each policy will be put into action. Procedures often outline who will do what; what steps will be taken, and which forms to use.</p> <p><i>Policy and/or procedure change:</i> A policy and/or procedure change reflects a course of action that has the potential to create or improve policies and/or procedures regarding services and supports that promote self-determination, independence, productivity, and integration and inclusion in all facets of community life.</p> <p><i>Change:</i> The act of making or becoming different</p> <p><i>Created:</i> To cause to come into being.</p>
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<p><b>SC 1.2 Statute or regulation changes</b></p> <p><i>Note: changes could include items created</i></p> <p><b>SC 1.2.1</b> The number of statute and/or regulations created or changed</p> <p><i>Note: Data could include items drafted</i></p> <p>Definitions:</p> <p><i>Statute:</i> A law or other enactment made by a legislature and expressed in a formal document.</p> <p><i>Regulation:</i> A rule or administrative code issued by governmental agencies at all levels, municipal, county, state, and federal. Regulations are not laws, but have the force of law since they are adopted under authority granted by statutes.</p> <p><i>Statute and/or regulation change:</i> A law and/or rule or administrative code that has the potential to improve laws, rules, or administrative codes regarding services, supports, and other assistance that promote self-determination, independence, productivity, and integration and inclusion in all facets of community life.</p> <p><i>Change:</i> The act of making or becoming different</p> <p><i>Created:</i> To cause to come into being.</p>
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SC 1.3 Promising and/or best practices	
SC 1.3.1	The number of promising practices created
SC 1.3.2	The number of promising practices supported through Council activities
SC 1.3.3	The number of best practices created
SC 1.3.4	The number of best practices supported through Council activities
Definitions:	
<i>Promising Practice:</i> a practice with an innovative approach that improves upon existing practice and positively impacts the area of practice. The practice should demonstrate a high degree of success and the possibility of replication in other agencies or settings, but has not been tested.	
<i>Best Practice:</i> A technique or methodology that, through experience and research, has proven to reliably lead to a desired result.	
<i>Created:</i> To cause to come into being.	
<i>Supported:</i> Activities funded by the Council as based on the State Plan; Activities planned and funded by the Council as based on the State Plan.	

SC 1.4 Training/Education	
SC 1.4.1	The number of people trained or educated through Council systemic change initiatives
Definition:	
<i>Trained, or educated:</i> Training is an organized activity designed to give information and/or instructions to improve performance or help attain knowledge or skill; educated means to give information about something. This number would not include general public education (web-site hits, newspaper, social media, etc.)	
<i>Note: This number would reflect "others trained/educated"; it would not include people with DD or family member of people with DD – these numbers would be reported under IFA 1.1 and 1.2</i>	

SC 1.5 Collaboration	
SC 1.5.1	The number of Council supported systems change activities with organizations actively involved.

## SC 2: Outcome Measures

SC 2.1	The number of Council efforts <b>that led to the improvement of best or promising practices, policies, procedures, statute or regulation changes.</b> (sub-measures 2.1.1; 2.1.3)
<i>Note: 2.1 outcomes would be considered short-term or immediate.</i>	
SC 2.2	The number of Council efforts <b>that were implemented</b> to transform fragmented approaches into a coordinated and effective system that assures individuals with developmental disabilities and their families participate in the design of and have access to needed community services, individualized supports, and other forms of assistance that promote self-determination, independence, productivity, and integration and inclusion in all facets of community life. (sub-measures 2.1.2; 2.1.4)
<i>Note: 2.2 outcomes would be considered intermediate or long-term; a demonstration of what the Council has been working on that has been transformed (result of experience).</i>	

## Sub-outcome measures

SC 2	Sub-outcome Measures
SC 2.1.1	The number of policy, procedure, statute, or regulation changes <b>improved</b> as a result of systems change.
<i>Note: Data could include statewide changes and local or organizational level changes. Improvement could be a result of the creation of, or a change to, a policy, procedure, statute, or regulation.</i>	
SC 2.1.2	The number of policy, procedure, statute, or regulation changes <b>implemented</b>
SC 2.1.3	The number of promising and/or best practices <b>improved</b> as a result of systems change activities
SC 2.1.4	The number of promising and/or best practices that were <b>implemented</b>
Definitions	
<i>Change:</i> The act of making or becoming different	
<i>Created:</i> To cause to come into being.	
<i>Implemented:</i> To put into effect, put into action, put into practice, carry out, enact.	
<i>Improved:</i> To make or become better, to raise to a more desirable condition, or quality.	

**NC COUNCIL ON DEVELOPMENTAL DISABILITIES**  
**RFAs#: 2018-19.2.1a[R] / Get Around: Improving Transportation Options**

<p><b>State Plan Goal 2: INCREASE COMMUNITY LIVING FOR INDIVIDUALS WITH INTELLECTUAL AND OTHER DEVELOPMENTAL DISABILITIES (I/DD).</b> Throughout their lifespan, more individuals with intellectual and developmental disabilities (I/DD) will be fully included, respected, valued and supported in their communities.</p>	<p><b>Objective 2.1:</b> Increase community housing and transportation. Measurement: More individuals with I/DD will choose where and with whom to live in their community and will have transportation options to support community living and employment</p>
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**Intent to Apply/Will Attend Bidder's Workshops-Received by the Close of Business on September 05, 2017**

<u>RFAs#</u>	<u>Name</u>	<u>Organization</u>	<u>Work Address</u>	<u>Email Address</u>
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2	Jenny Copeland, Senior Director Strategic Accounts	<a href="http://uzurv.com">uzurv.com</a>	904.537.2266	jenny.copeland@uzurv.com
3	Janet Price-Ferrell, Executive Director	F I R S T	PO Box 802 Asheville, NC 28802 (828) 277-1315	janet@firstwnc.org
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